



LIMITED WARRANTY

Effective 1.1.2020



Solais Lamps

Solais Lighting, LLC warrants that our lamps will operate for a period of five (5) years from the date of purchase or 25,000 hours, whichever comes first, when used in accordance with package and lamp directions. If your Solais product does not last for the warranty period, please send your name and address, the product you are returning and proof of purchase to the address listed on our website. This warranty is granted to the original purchaser of the lamp through Solais authorized distribution channels and is not transferable or assignable to any third party.

If we determine that product failure was due to defects in material or workmanship then we will either (at the sole discretion of Solais): repair the product, replace the product or provide a credit to the direct purchaser equal to the invoice price Solais charged purchaser for the lamp, multiplied by the delivered warranty period (hours) divided by the intended warranty period (hours).

This limited warranty does not cover products subject to misuse, electrical current fluctuation, accident, neglect, or acts of God. All determinations are in Solais' sole and absolute discretion. THIS REPLACEMENT, REPAIR OR REFUND OBLIGATION IS THE SOLE WARRANTY MADE BY SOLAIS WITH RESPECT TO ITS LAMPS AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY, NON-INFRINGEMENT, OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL SOLAIS BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, EXEMPLARY OR PUNITIVE DAMAGES.

Exclusion of incidental or consequential damages is not allowed by some states, so the above limitation or exclusion may not apply to you.

Solais Fixture

Solais Lighting, LLC warrants that our lighting fixtures will operate for a period of five (5) years from the date of purchase when used in accordance with package and fixture directions. If your Solais fixture does not last for the warranty period, please send your name and address, the product you are returning and proof of purchase to the address listed on our website. This Warranty is granted to the original purchaser of the fixture through Solais authorized distribution channels and is not transferable or assignable to any third party.

If we determine that product failure was due to defects in material or workmanship then we will either (at the sole discretion of Solais): repair the product, replace the product or provide a credit to the direct purchaser for the original purchase price.

This limited warranty does not cover products subject to misuse, electrical current fluctuation, accident, neglect, or acts of God. All determinations are in Solais' sole and absolute discretion. THIS REPLACEMENT, REPAIR OR REFUND OBLIGATION IS THE SOLE WARRANTY MADE BY SOLAIS WITH RESPECT TO ITS FIXTURES AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY, NON-INFRINGEMENT, OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL SOLAIS BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, EXEMPLARY OR PUNITIVE DAMAGES.

Exclusion of incidental or consequential damages is not allowed by some states, so the above limitation or exclusion may not apply to you.